

## **WEBSITE TERMS OF USE – DATA PROTECTION POLICY**

This website (hereinafter referred to as the "Website") belongs to the company under the name "FLEXOPACK SA" (hereinafter referred to as "the Company"), which maintains and offers for use the content and services of the Website in accordance with the following terms and conditions of use (hereinafter referred to as the "Terms" or "Terms of Use").

Every visitor / user of the Site should read these Terms carefully before visiting and using the Site in any way, and in the event of any disagreement he/she should refrain from any further use whatsoever.

Use of the Site implies the full, explicit and unconditional acceptance by the visitor / user of these Terms, which apply to the entire content of the Site.

These Terms of Use may be renewed, supplemented, updated and / or modified by the Company, in whole or partially, whenever it is considered as necessary. In order to inform the visitor / user more thoroughly, the user is also required to check for any modifications and / or additions.

The continuance of use of the Website after any modification or completion or updating of the Terms of Use, indicates again acceptance by the user of the revised Terms, and in case of non-acceptance, the user must abstain from any use of the Website.

### **INTELLECTUAL AND INDUSTRIAL PROPERTY RIGHTS**

The Company is the owner of the Site and all of its contents.

The Company has full and complete copyright, which includes, amongst other rights, the exclusive right to use and exploit both the Website under Law 2121/1993 on the Protection of Intellectual Property Rights, as applicable, as from the time of its creation, and any other application or work that may be considered to be directly or indirectly linked to the Website, with the exception of explicitly acknowledged third party rights.

All logos, database rights, trademarks, and other industrial property rights of this Website, the structure and its design are owned exclusively by the Company, unless otherwise stated.

Printing, copying for personal non-commercial use and uploading to the computer of the contents of the Website are permitted, but it is expressly prohibited to reproduce, republish, copy, store, sell, transmit, distribute, publish, perform, translate, modify in any way, partially or in summary, without the previous expressed written consent of the Company.

Any person wishing to integrate in his/her website any part/content of the Website, is required to obtain prior written consent of the Company, which reserves the right to revoke this consent - authorization at all times.

### **WEBSITE USE- RESTRICTIONS**

The use of the Website must be done in accordance with the law and the present Terms of Use solely for legitimate purposes and not to restrict or impede third party use.

The use of the Website for sending, publishing, transmitting, reproducing or otherwise disposing content that may for any reason be, or may be considered to be, unlawful, threatening, disturbing, obscene or expressing racial opinions, or other discriminations, violent or threatening to violate any patent, trademark, copyright or other property rights of third parties, containing software viruses or any other code, files, programs designed to cause harm, the destruction or obstruction of the function of any computer software or hardware, intentionally or unintentionally, and in general violating the applicable Greek and Union law, is prohibited.

It is also forbidden for the user to use any software, formula or device to intervene or attempt to intervene electronically or manually in the organization or functionality of the Website, destroy, alter or otherwise interfere in the final form of this Website or its code, gain or attempt to gain unauthorized access to any of the Company's networks.

In the event that the Company finds any use by a visitor/user to be in breach of the above, then the user, regardless of any other sanctions, is obliged to cease immediately the use of the Website.

## **DISCLAIMER**

The Company does not in any way guarantee the uninterrupted and error-free offering of the services and content of the Website, nor the absence of viruses, even if it is its website or any other site or server through which its content is received by the user.

The user is solely responsible for the correct and lawful use of the Website and must carry out all necessary checks. For any damage to the Website from malpractice or illicit or unlawful or improper use of the related services by the user, the sole responsibility thereof lies with him/her, and he/she is also responsible for damages to the Company in case of violation of the present Terms of Use or the law.

The information and services of the Website are provided "as it is". While every effort is made to ensure that the information provided is as accurate, complete, true, up-to-date and available as possible, the Company does not guarantee the correctness and accuracy of such information, which the visitor uses solely on its own responsibility.

The Company is not responsible, either directly or indirectly, for any legal, civil or criminal claims, nor for any (potential or consequential) damage to the user/visitor of this Website in any way, including negligence.

Considering the Internet structure, the Company makes every effort for the good function of the network, although it does not guarantee that its server operations will be uninterrupted or free from errors, viruses, malicious software or other similar features.

As a result, the Company is not liable for any loss or damage that may result from the operation or not, the access, use or navigation within the Website or the downloading of material, text and other data contained therein, for any interruption of the Website's function and the services provided and for any form of damage caused to the user by this interruption, and accepts no

responsibility for any loss, alteration or destruction of the data or software or hardware of the user that may occur during or after the use of this Website, nor for any bugs, human factor, program malfunction, or any other error, omission or delay in computer transmission or network connection.

In any case, users are advised to use anti-virus and anti-malware software every time they connect to the internet.

### **HYPERLINKS**

The Site may provide direct access to other websites and/or e-mail addresses. A hyperlink to other sites will then only be provided for the convenience of the Website users and in no way creates any form of commitment by the Company.

The Company does not necessarily accept or provide any warranty regarding their content or services and does not accept any liability that a visitor / user may invoke from accessing these websites or from the collection of personal data made by these sites and does not, of course, guarantee their availability.

Any problems that may arise during the visit/use of these websites rest solely in the sphere of liability of the respective websites, to which the visitors/users should address.

### **COLLECTION AND USE OF PERSONAL DATA**

This Site collects personal data when the visitor/user uses and visits the Website, where the Company collects information about his/her IP addresses. This is how its Internet Service Provider (ISP) is recognized and visiting statistics are extracted.

Also, the Company collects the user's personal data when he/she completes and submits the contact form or when he communicates with it through the e-mail addresses specifically mentioned on the Website.

During the submission of the contact form from the visitor/user of the Website, he/she provides information that includes his/her name, surname, country, telephone and e-mail address.

The Website does not typically collect financial information of its users. Also, the Website does not collect special categories of personal data ("sensitive personal data"), since it does not require the disclosure of information on racial or ethnic origin, political opinions, religion or other beliefs, health, criminal background or user's participation in trade unions, etc.

The Website uses the personal data it collects, as described above, for the selection of the content it will offer and / or to handle the visitors/users' communication requests as outlined above.

### **DECLARATION FOR THE PROTECTION OF THE USERS' PERSONAL DATA**

The Company recognizes the importance of the security of the visitors/users' personal data and is committed to ensuring the security and integrity of the data collected through the Website.

The Website operates under a special safety protocol (https) that is updated on time, and data protection is achieved through encryption-technology software. The Company adopts procedures and undertakes and applies the appropriate technical and organizational measures, in order to safeguard the personal data of the users and to protect such data from unauthorized access or disclosure, loss or misuse and alteration or destruction. The services of the Website and of the Company do not generally address children and no personal information is deliberately collected from children under the age of 16.

The Company processes the users' personal data for reasons related to the use of the Website (e.g. product information, etc.), to improve the services provided and by no means for reasons that are incompatible with the purpose of their collection. These data are retained only for as long as necessary for the purpose of their processing.

Employees of the Company who have access to the users' personal data are specific, and unauthorized access is prohibited, except where the use by third parties is permitted or required by law, for example, by competent authorities.

Users' personal information may also be disclosed to affiliates of the Company or for the purpose of completing the wishes and / or orders of users, supporting, promoting and performing the customer relationship with the Company, supporting the Site etc. In these cases, the Company shall ensure that these companies implement similar measures that ensure the security and confidentiality of the users' personal data.

## **COOKIES**

The Website may use cookies to provide the best use and browsing experience. Cookies are encrypted text sequences, small text files that the Website places on the visitor/user's computer and do not acquire any document or file from his/her computer nor do they contribute to the visitor/user's recognition.

The Website uses temporary ("session" or "non-persistent") cookies, which are temporarily stored as files on the visitor/user's computer but are automatically deleted when the browser is shut down or the user leaves the Website.

The Company also makes use of web analytics cookies from Google, which allow the Company to monitor the interaction of users within the Website. These cookies do not store personal information and are based solely on the browsing history.

If the user accesses the services of the Site from a mobile or other device, the Company may collect a device identification, i.e. a unique ID given to that device by its manufacturer, geographic location data or other transaction data for that specific device. It may also collect cookies and other tracking technologies (such as browser cookies, pixels, beacons, and Adobe Flash - "Flash cookies").

The Company uses the cookies so that the server hosting the Website recognizes the visitors when they return to it. Furthermore, in order to measure the use of the various pages of the

Website so that the Company can customize it according to the users' needs for access and to facilitate the access of the visitor/user to specific services of the Website and/or for statistical reasons, in order to determine the areas in which the services of the Website are useful or popular or for marketing purposes.

The Company does not use cookies to retrieve information about users' visits to other websites, or to verify their personal information.

Cookies do not corrupt or harm the user's computer, or the programs or files of that computer.

#### **DISABLING AND DELETING COOKIES**

All web browsers allow the visitor/user of the Website to restrict cookies through his/her browser settings or options in such a way that it either warns him/her about the use of cookies in certain services of the Website, or it prevents the use of cookies from being accepted under any circumstances.

In the event that the visitor/user of the specific services and pages of the Website does not wish cookies to be used for his/her recognition, he/she shall not have further access to these services.

#### **USERS' RIGHTS**

Users have the right to access their personal data, be informed of the processing thereof, have their data rectified or erased or have incomplete personal data completed, ask for restriction of processing, object to further processing of their data etc., as provided for in the applicable Greek and European legislation, for the protection of personal data.

If the processing is based on their consent, users also have the right to revoke this consent at any time, without prejudice to the legitimacy of the processing already made based on such consent up to its revocation.

For any query, suggestion, remark or statement upon any matter that concerns users as well as the exercise of any of their rights as subjects of their personal data held by the Company, users may contact the Company by email to: [gdpr@flexopack.com](mailto:gdpr@flexopack.com)

#### **THE RIGHT TO REFER TO THE AUTHORITY**

Users have the right to refer to the Data Protection Authority (ΑΠΔΠΧ) for matters related to the processing of their personal data. For information on the jurisdiction of the Authority and on details on how to file a complaint, the users may visit its website ([www.dpa.gr](http://www.dpa.gr) - My Rights - Submitting a Complaint), where detailed data is available.

#### **APPLICABLE LAW – JURISDICTION**

The present Terms of Use are governed by Greek law. Any dispute arising from the present Terms, shall be brought before the courts of Athens, which are designated as competent courts.